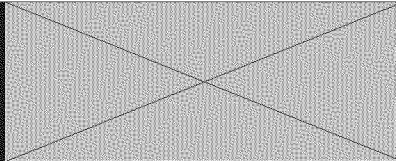


To: Reeder, John[Reeder.John@epa.gov]
From: IDG Connect
Sent: Thur 6/1/2017 3:05:45 PM
Subject: 4 Common IT Challenges (and How to Overcome Them)



Connecting the World of IT

4 Common IT Challenges (and How to Overcome Them)

Technology is driving innovation in business today. As a result, businesses and their customers rely more and more on technology to do their jobs - IT is at the center of this movement and must meet demand while addressing customer and employee challenges.

IT service management (ITSM) systems support IT departments in their effort to keep up and move the company forward. ITSM can make the job easier, and free up resources to innovate.

Follow this [guide](#) to learn about challenges in today's technology-driven marketplace, and how to find solutions with cloud-based Remedyforce for ITSM. Then, hear how three Remedyforce customers specifically benefited from ITSM.

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